

June 3, 2012

Dear Kitty,

My appreciation and expressed gratitude are long over due. 2011 was a very hectic time for my family, changing locations, changing jobs, and changing back again was not for the faint of heart. And through the whole process, the one person I could count on to have my back, and to put my needs first, was you. There is not enough "Thank you" to be said that could ever cover the myriad of details and help you provided me through the purchase of our home, and even more so, in the sale of my home. **To say you went the extra mile to get the job done would be an understatement.** Yes, you got the job done, and you got it done right, but even more importantly, you took the initiative in my absence to fill in on my behalf, and **I know that your attention to detail and willingness to help are the sole reason the house got sold, my belongs got packed, and the closing got done without a hitch.**

Kitty, you are a special person. A realtor extraordinaire to say the least, and any person in the Chapel Hill market would be shorting their own potential to not have you on the team when looking to buy or sell their home. You made Louise and I feel like family, and we will always and forever remember how perfectly you took care of us. Your warmth and compassion, and vast resources of empathy for the disruption and anguish relocation can bring to a family are inspiring. Add that to your vast knowledge of real estate in the market, and ability to close the sale, and the winning combination has everything to do with the success you bring to your clients. Louise and I are privileged to be among those clients.

Thank you Kitty for everything you did for Louise and I for our short visit to North Carolina. We are so happy to have gotten to know you and hope that we can stay in touch. If ever I can help you in any way, you simply just need to ask.

With great appreciation and a bucket of thanks,

Tom Tolworthy
President and CEO,
Twinlab Corporation.
New York